

Stronger Together



# Vision and Mission

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Our Vision:  
**Liver Health For All.**

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Our Mission:  
**To prevent and reduce the impact of liver disease, including viral hepatitis, and to combat stigma.**

# Contents

President Report	5
CEO Report	6
Our Board	8
Our Team	9
Our Impact - Snapshot of Our Year	10
2023-2025 Strategic Outcomes	12
Expansion into Liver Health	13
Our Commitment to Reconciliation and Equitable Liver Health	14
2023 Recognition Awards	15
Stronger Together: Convening Sector Collaboration for Impact	16
World Hepatitis Day: Test It. Treat It.	18
Improving Access to Care Through Partnerships Across Victoria	20
The Power of Personal Stories	21
Lived Experience Advisory Committee	22
Be the Change: Addressing Stigma and Discrimination	23
Peer-led Support, Grounded in Lived Experience	24
Clinical Reference Group	25
Impact Measurement Framework	26
Enhancing Access to Support Through Our LiverLine Services	27
Increasing Access with Community Ambassadors	28
Getting the Message Out to Young People: StreetShot Program Revitalisation	29
Empowering Young People for Better Liver Health	30
Treasurer’s Report 2023-2024	31
Thank You to Our Partners and Supporters	33

## President’s Report:

### Maria Marshall



It is with pleasure that on behalf of the Board, I report on LiverWELL’s achievements in this 2023-24 year.

As usual it has been a busy year, with a number of changes and challenges facing the organisation. Our work in the viral hepatitis space has continued and gathered momentum, as we have worked closely with the Victorian Department of Health, with the new leadership team at Hepatitis Australia and with other health agencies to continue to test and treat those affected. We are delighted with the support and commitment of the Victorian Department of Health and our continued positive relationship with them and our other partners in this area.

While viral hepatitis remains a challenge, I am confident that the partnerships we continue to solidify and expand will stand us in good stead for this task. The Victorian Viral Hepatitis roundtables we have co-convened is a good example of how partnerships and connections that we can facilitate across the sector can reinvigorate and re-engage everyone on the target of elimination of viral hepatitis by 2030.

The Board has also worked with the LiverWELL team to identify Metabolic Dysfunction Associated Steatotic Liver Disease (MASLD) as a key priority as we work towards improving liver health for Australians.

Much energy and work has gone into preparations for our National Symposium on MASLD and we hope that this is the beginning of a fruitful campaign through which we can make a useful and significant impact.

Much of the focus for board members this year has been seeking to put in place concrete plans and proposals to deliver on our plan, to identify and secure new funding for liver health work and to increase our profile and ensure that Australians are aware of the work we do and the valuable information we can provide. These things are of course a work in progress so stay tuned for more next year! Our board members are a collegiate group of hard-working volunteers, and I am constantly astounded by their commitment, engagement and willingness to assist and I thank all the board members for their efforts.

I acknowledge the contributions of retiring board members this year: Phoebe Van Lambaart, Jarrod D. McMaugh, and Kiryu Yapp, who resigned in 2023, and Daniel Wong and Ben Vasiliou, who resigned in 2024. In particular, I want to highlight the contributions of Ben Vasiliou, who has served as Deputy Chair of the Board and head of our Governance and Nominations Committee. Ben has provided invaluable guidance during the appointment of our new CEO, Elaine, and new board members. His wise counsel will be missed by all on the Board and by Elaine and the LiverWELL team, but no one more than me in my capacity as President. Taking on the leadership of an organisation such as LiverWELL is a big responsibility, and it has been of enormous comfort and strength for me to talk issues through with en. I will miss our chats and his contributions. We wish Ben, Daniel, Phoebe, Jarrod, and Kiryu all the very best and look forward to welcoming two new board members at our AGM.

Finally, I would like to acknowledge the work of Elaine and the LiverWELL team. It’s a small team that punches above its weight and which continues to make significant strides towards achieving our LiverWELL goals. Thanks to Elaine and the team for all you do.



# CEO's Report 2023-24

## Elaine Montegriffo



### Stronger Together.

It has been an exciting and busy year that has seen us making real headway with the delivery of our strategic outcomes - but there's still plenty to do!

Nearly 60,000 Victorians are estimated to be living with hepatitis B, with less than two-thirds diagnosed, and less than one-third engaged with necessary care<sup>1</sup>. Around 16,000 Victorians are estimated to live with hepatitis C despite a highly effective cure being widely available<sup>2</sup>.

We know this is due to barriers of stigma and discrimination and of an overly complex system which is challenging to navigate. We also know that this means we need to focus our collective energy on ensuring that people can access the support and care available in ways that are safe and appropriate for them. We'll do this by engaging people with lived experience to co-design and deliver solutions; concentrating our collective efforts to take support and care to where people are; and partnering across community and health providers to support sustained linkage to care.

<sup>1</sup> MacLachlan JH, Romero N, Purcell I, Cowie BC. Viral Hepatitis Mapping Project: Hepatitis B National Report 2022. Darlinghurst, NSW, Australia: ASHM; 2024. <https://ashm.org.au/vh-mapping-project>  
<sup>2</sup> MacLachlan JH, Purcell I, Romero N, Cowie BC. Viral Hepatitis Mapping Project: Hepatitis C National Report 2021-2023. Darlinghurst, NSW, Australia: ASHM; 2024. Viral Hepatitis Mapping Project : National Reports | ASHM Health

## Partnerships

The theme of this year's annual report is 'Stronger Together' – because, quite simply, we all are. Creating impact through meaningful partnerships and purposeful collaboration remains a cornerstone of our approach. This year, we've embarked on exciting initiatives with our partners, and this is reflected in the enhanced impact we have delivered.

Recognising the need for urgent action and deeper collaboration we co-convened the Victorian Viral Hepatitis Roundtables in November and February where, as a sector, we agreed on the key priorities for action to get Victoria back on track to eliminate viral hepatitis by 2030. These roundtables led to the development of proposals for high impact, sustainable initiatives over the next 4 years which will be presented to the Department of Health and the Health Minister.

We are also part of a truly national movement to eliminate viral hepatitis. I was delighted to join member hepatitis organisations and Hepatitis Australia to celebrate World Hepatitis Day in Canberra where Federal Health Minister Butler pledged support for eliminating viral Hepatitis by 2030.

Over the past year, we partnered with over 32 community groups including Aboriginal and Torres Strait Islander, Vietnamese, Chinese, Khmer, Filipino, East African communities as well as LGBTQI+ and Maternal and Child health community groups to deliver important information and resources about viral hepatitis testing, treatment and care. Partnering with community groups and working with community leaders is critical to help address the stigma and discrimination many people can experience in their interactions with formal health systems. It also broadens the reach of our work by sustainably building knowledge and capability within communities themselves. Participation at community led events is a highlight for us all, and our dedicated Health Promotions team participated in almost 100 community events this year!

## Expanding our scope

Throughout 2023-24, we have invested in researching, exploring, networking, and planning to identify how best we can contribute to improving liver health for all Australians. With 1 in 3 Australians affected by Metabolic dysfunction associated steatotic liver disease (MASLD)<sup>3</sup> – previously known as fatty liver disease - we have set ourselves the ambitious goal of advocating for action to address the massive public health issue this represents. Very low levels of awareness, of diagnosis and of the preventative actions that can be taken means that many people are only diagnosed when significant damage has been caused to their liver. Untreated MASLD can lead to serious liver disease and liver cancer – the fastest growing cause of cancer death in Australia.

Australians are dying preventable deaths, and we are committed to mobilising action to change this.

In October 2024, we are enormously excited to be hosting Australia's first National Symposium on Metabolic Dysfunction Associated Steatotic Liver Disease (MASLD)<sup>4</sup> to collectively identify how to tackle this national public health issue. We will leverage international leading research with experts from across the health system, including people with lived experience and experts working in other chronic metabolic diseases.

We have developed new consumer information and resources on Steatotic Liver Disease – an important step in increasing awareness and equipping consumers with the information and knowledge to improve their liver health. I encourage you to take a look at the SLD page on our website.

<sup>3</sup> Adams LA, Roberts SK, Strasser SI, Mahady SE, Powell E, Estes C, Razavi H, George J. Nonalcoholic fatty liver disease burden: Australia, 2019-2030. J Gastroenterol Hepatol. 2020 Sep;35(9):1628-1635. doi: 10.1111/jgh.15009. Epub 2020 Feb 26. PMID: 32048317; PMCID: PMC7540570.

## Lived experience

Central to our mission is the voice of the people we support, and we continue to develop our practice to become truly consumer led. This year, we have deepened our commitment through the LiverWELL Lived Experience Advisory Committee (LEAC). Since its establishment, LEAC has been key in shaping our initiatives, advising on policies and strategies, and offering valuable insights into advocacy efforts. LEAC members shared their own experiences of stigma and discrimination in a powerful new video, and this will be a critical tool for breaking down stigma and discrimination and enabling safe and appropriate conversations.

We have also been very pleased to welcome more people with lived experience to the LiverWELL team, including a new community peer worker role, and they now represent almost 30% of our team.

## Thanks

I want to thank the Victorian Department of Health for their ongoing support, and all our partners as we work together toward eliminating viral hepatitis and preventing avoidable liver disease. I am also immensely grateful to the awesome LiverWELL team for their tireless efforts, energy and passion. Special thanks to our wonderful volunteers and interns for their dedication and hard work - collectively they have given 1550 hours of their time this year! My thanks also to our President Maria and to our wonderful volunteer Board for their support, advice and contributions over the year.

*As we look to the future, I am excited about the progress we can achieve together. Thank you for your continued support as we work toward a healthier future for all Australians.*

## Our Board:



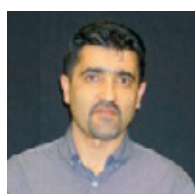
**Maria Marshall, President** - I work with LiverWELL and am energised by its expanding remit into the SLD space which seems a fitting tribute to honour my mother's life which ended prematurely as a consequence of side-effects of SLD. As I understand more about the work of LiverWELL in the hepatitis space, I have to say I am captivated by that work with priority populations. For a small organisation, we do a lot of good work, and I am excited by the future.



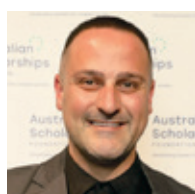
**Darren O'Connor-Price, Treasurer** - Throughout my professional tenure, Public Health has been my primary focus. My experience and expertise garnered in this field have prompted me to join LiverWELL's Board of Directors, where I am able to leverage my skills to help drive strategic success and enhance outcomes for patients and stakeholders.



**Sian Slade** - My motivation for being involved with LiverWELL is a long tenure of working in virology. With past focus in hepatitis C, I developed a global knowledge platform to support swift knowledge transfer to respond to customer questions and with a background in public health am focused on how we address the increasing challenges of fatty liver disease.



**Jawid Sayed** - As a proud Australian citizen from a CALD background, I am deeply motivated to address the urgent need to reduce the impact of liver disease, particularly viral hepatitis B. In my role on the LiverWELL Board, I am committed to promoting vaccination and testing for bloodborne viruses, including hepatitis B, within my community. I also strive to raise awareness about the vital importance of liver health and its role in overall well-being.



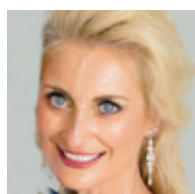
**Ben Vasilou** - I initially joined the board of LiverWELL as I am passionate about supporting vulnerable populations who are more likely to endure hepatitis and liver disease. Working in community health and harm reduction motivated me to get involved. I was inspired by the strategic intent to shift from hepatitis to the whole liver and enjoyed working with the staff and board on delivering on this bold mission.



**Daphne Sawlwin** - Appointed 14 November 2023: I have witnessed the mental and chronic health impact of viral hepatitis, including medication-related illnesses. Beyond viral hepatitis, about 30% of Australian adults have fatty liver disease. It is preventable and reversible through health promotion and education. LiverWELL's vision of 'Liver Health for All,' based on Respect, Inclusion, Collaboration, and Impact, strongly resonates with me, and I believe I can actively contribute as a board member.



**Paul Gow** - Appointed 14 November 2023 : I have spent many decades working in the field of liver health and disease. The liver plays a crucial role in overall health, and its disorders can have profound effects on a person's well-being. My passion lies in advancing understanding, treatment, and prevention of liver diseases to ensure that people receive the best care possible, ultimately enhancing their quality of life.



**Sharon Bates** - Appointed 14 November 2023: As a keen supporter of community-based work, I love to be involved with collaborative, future-focussed initiatives that promote better outcomes for society. Through a very close family connection, I have experienced the journey of living with a liver condition and believe in the power of education, awareness and tangible action to drive a healthier outlook for all.

*Special thanks to Daniel Wong, Phoebe Van Lambaart, Jarrod D. McMaugh and Kiryu Yapp for their service on the board prior to resigning during the 2023-24 period.*

## Our Team:

### LiverWELL staff as at June 30, 2024:

**Elaine Montegriffo** – Chief Executive Officer

**Adrian Hubble** – Senior Health Services Manager

**Pearl Prabal** - Health Promotion Knowledge Officer (Workforce Development)

**Alain Palines** – Health Promotion Officer (Awareness Raising and Prevention)

**Maddie Bolton** – Health Promotion Officer (Community Activation)

**Neylan Aykut** – Health Promotion Officer (Linkage to Care)

**Tepy Hoeung** – Health Promotion Officer (HepLink)

**Nicoletta Burrows** – Peer Worker (HepLink)

**Neoma Carey** – Community Engagement Coordinator

**Ariane Boulanger** – Government Engagement and Project Lead

**Sharon Jenner** – Project Manager, Liver Health

**Rosemary Jacob** - Business Development Manager

**Alicia Stafford** – Communications and Engagement Manager

**Amber Ryder** – Digital Communications Officer

**Mez Obrien** – Manager Corporate Services

**Rohini Padey** – Finance Manager

**Hilda Rebollo** – Finance and Administration Assistant





# Our Impact



**97**  
Community  
Events  
**89,500**  
Community Event  
potential reach



**22**  
Lived Experience  
Speaker  
Presentations  
**1,550**  
Hours of volunteer  
and intern time



**12,000**  
World Hepatitis Day  
video views  
**57,000**  
World Hepatitis Day  
Billboards reach  
**365,000**  
World Hepatitis Day  
radio ads reach



**15**  
World Hepatitis  
Day Community  
Incentive events  
**500**  
World Hepatitis Day  
Community Incentive  
Event participants



**241**  
LiverLine  
contacts  
**742**  
Hep Service  
Directory visits

**2,111**  
HEPChat subscribers  
**6,021**  
Total Followers  
(Facebook, Instagram,  
TikTok LinkedIn,  
Twitter, and YouTube)  
**577,000**  
Total Reach  
(Facebook, Instagram,  
Tik Tok, YouTube views)

**750**  
Roving StreetShot  
art exhibition visitors  
**1,490**  
Young People (14-24)  
engaged in LiverWELL  
programs  
**18**  
Sessions for young  
people delivered  
by LiverWELL



**4,000**  
Printed & digital  
resources distributed

**103,000**  
Website active users  
**135,000**  
Page views  
**74,204**  
Translations  
page visits



**29**  
Workforce development  
events  
**1,000**  
Workforce development  
event participants

# Our 2023-25 Strategic Outcomes

Our strategic outcomes for 2023-25 provide clear direction as we work towards our long-term vision of **Liver Health For All**. In this year's Annual Report, we're pleased to share with you some examples of our progress.

## 1. Consumer voice informs all our work

Our work is shaped by the insights and experiences of the people we support.

## 2. Vulnerable and at-risk communities better supported to access care

We're focused on making sure the people who need care most can access it.

## 3. Demonstrable value created through government, research & health sector partnerships

Collaborating with government, researchers, and the health sector brings real value to our work.

## 4. LiverWELL establishes national profile to mobilise action on SLD

We're stepping up our efforts to lead action on steatotic liver disease (SLD).

## 5. Increased engagement and effort dedicated to liver health

We're committed to making liver health a priority across the board.

## 6. Income diversification plan developed; diverse funding secured

A diverse and secure funding plan will support our ongoing progress and sustainability.

## 7. Outcome and impact framework developed and embedded

We're embedding an outcome and impact framework to measure our impact and ensure we're making a difference.

# Expansion into Liver Health

Steatotic Liver Disease (SLD), formerly known as Fatty Liver Disease, affects 1 in 3 Australian adults<sup>1</sup>. It increases the risk of liver cancer, the fastest growing cause of cancer deaths in Australia. Australians are dying preventable deaths, and we are committed to mobilising action to change this.

Steatotic Liver Disease is an umbrella term encompassing various causes, including Metabolic Dysfunction Associated Steatotic Liver Disease (MASLD), a significant sub-group. At LiverWELL, we have set ourselves the ambitious goal of advocating for and mobilising action to making MASLD a national public health priority. Throughout 2023-24, we have invested in research, exploration, networking, and planning to drive collective action. We have explored international research and initiatives that might be leveraged here in Australia.

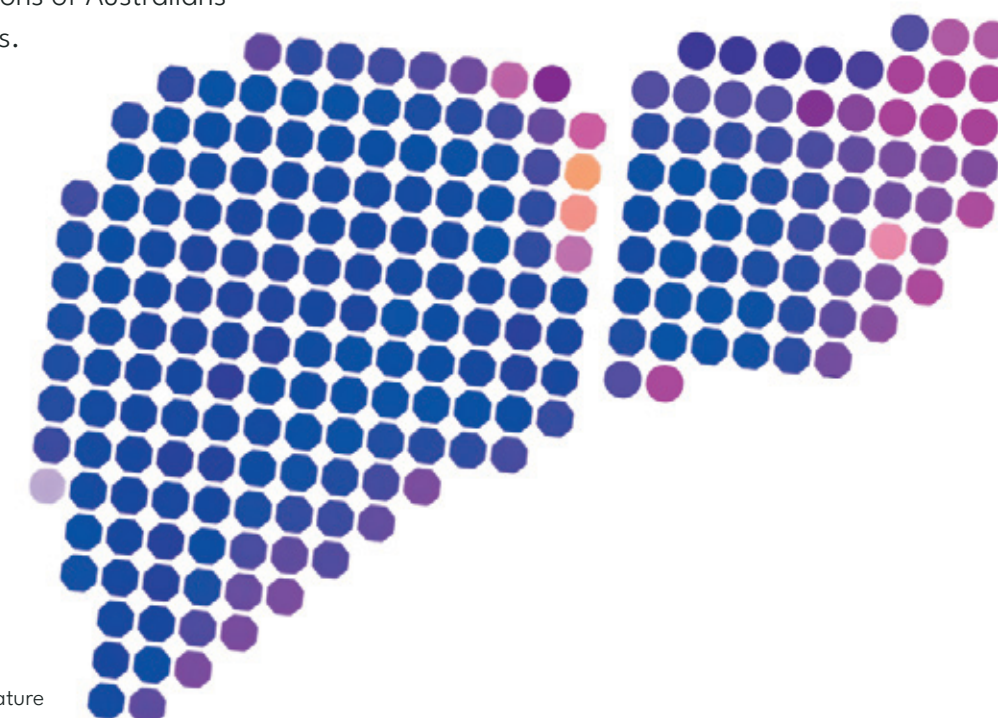
Put simply our goal is to mitigate the disease's impact on the quality of life of millions of Australians and help prevent premature deaths.



Scan here to find out more

In October 2024, we are thrilled to be convening Australia's first National Symposium on MASLD. This event will bring together experts from across the health system, alongside people with lived experience and specialists in other chronic metabolic diseases, to discuss how to tackle this urgent public health challenge. By leveraging international leading research, we aim to foster a collaborative approach to addressing MASLD – watch this space!

We have developed new consumer information and resources on SLD to provide clear, accessible guidance on understanding and managing the condition. These clinically reviewed resources aim to raise awareness, offer practical advice on prevention, and highlight available treatment and management options. We would like to thank AbbVie for their support in making this possible, an important step in empowering individuals to take charge of their liver health. [View the SLD webpage.](#)



<sup>1</sup> American Association for the Study of Liver Diseases, New MASLD Nomenclature (accessed June 2024), <https://www.aasld.org/new-masld-nomenclature>



# Our Commitment to Reconciliation and Equitable Liver Health

Aboriginal and Torres Strait Islander people experience disproportionately higher rates of liver disease, including hepatitis B, hepatitis C, metabolic-associated liver disease (MASLD), and liver cancer, with liver disease a leading cause of the mortality gap between Indigenous and non-Indigenous Australians<sup>1</sup>.

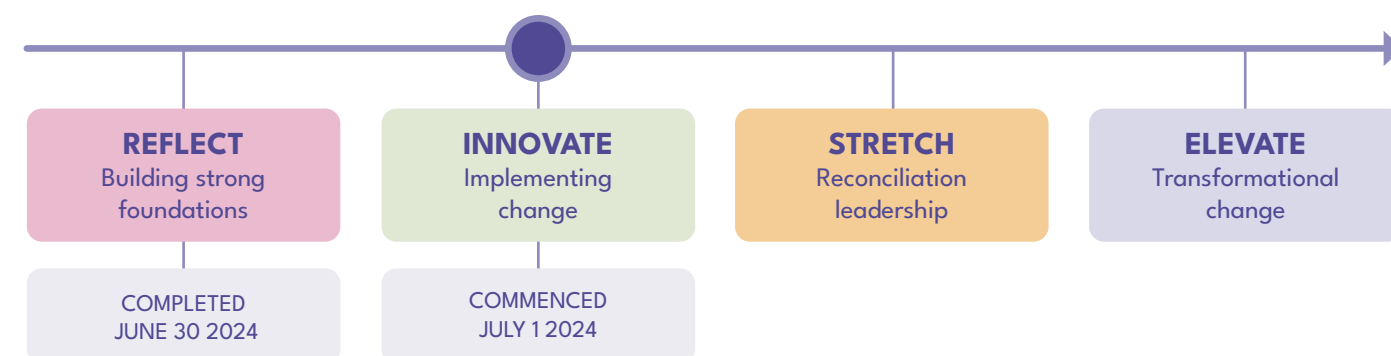
These unacceptably poor health outcomes reflect the stigma and discrimination experienced by Aboriginal and Torres Strait Islander people, which further intensify the social and emotional wellbeing challenges faced by all individuals living with liver disease.

LiverWELL is committed to tackling these disparities through culturally safe initiatives and meaningful partnerships. LiverWELL's Reflect Reconciliation Action Plan (RAP) embodies this commitment, aiming to build strong partnerships with Aboriginal Community Controlled Health Organisations (ACCHOs) and utilise their knowledge to support community-led, culturally appropriate responses to liver health.

In 2023-2024, LiverWELL collaborated with the Albury Wodonga Aboriginal Health Service (AWAHS), Budja Budja Aboriginal Cooperative, and Gunditjmarra Aboriginal Cooperative for World Hepatitis Day. These partnerships enabled community-driven health promotion activities that ensured health messages were self-determined, meaningful, and culturally relevant.

Looking ahead to 2024-2025, LiverWELL will deepen its engagement by developing an Innovate Reconciliation Action Plan. This plan will prioritise the leadership and voices of Aboriginal and Torres Strait Islander communities, ensuring that future liver health initiatives are driven by community priorities and expertise.

## The RAP Framework: Where we are



<sup>1</sup> Yasmina Tashkent, John K. Olynyk, and Alan J. Wigg. Liver Disease in Aboriginal and Torres Strait Islander People, 2022. <https://ro.ecu.edu.au/cgi/viewcontent.cgi?article=1003&context=aihjournal#:~:text=Liver%20disease%20has%20been%20estimated,-for%2011%25%20of%20this%20gap.>

# 2023 Recognition Awards

Each year LiverWELL recognises individuals and organisations who have made outstanding contributions to the lives of those who are living with viral hepatitis and liver disease.

The Mark Farmer Memorial Award was posthumously awarded to Kay Dufty, our former LiverWELL colleague and friend who sadly passed in September 2023. Kay is very fondly remembered by us all for her inspiring passion for raising awareness about viral hepatitis, and in particular her contribution to our StreetShot program engaging and empowering young people.

This award honours former Hepatitis Victoria Board Member Mark Farmer and recognises individuals who share their knowledge to help others, increase hepatitis awareness, and demonstrate positive self-management.

The Organisational Collaboration Award was given to Yarraville Community Centre for its significant contribution to supporting the well-being of those living with viral hepatitis or liver disease, improving well-being, and working collaboratively with LiverWELL.

The Individual Contribution Award was given to Simon Brisbane for his impact in reducing the burden of viral hepatitis or liver disease, inspiring others, and collaborating with LiverWELL.

Our heartfelt congratulations go to all our winners and to the many nominees for these awards.





# Stronger Together: Convening Sector Collaboration for Impact

Victoria has made significant progress in treating and preventing viral hepatitis, but with elimination by 2030 still off track, LiverWELL is leading efforts for urgent collective action.

As the 2030 hepatitis elimination goal draws nearer, LiverWELL recognised that while many in the sector were tirelessly working toward the same cause, many great efforts were often happening in isolation. Seeing the need to create a sense of urgency, and the opportunity to identify areas for collective action, LiverWELL, in collaboration with the Burnet Institute and Harm Reduction Victoria, initiated a series of viral hepatitis roundtables.

Together we organised two roundtables, gathering over 30 people each time to leverage, learn and collaborate more effectively. With contributions from people with lived and living experience, researchers, health practitioners, public health and community health specialists with many years of experience, together we challenged our current ways of working and explored valuable opportunities to share knowledge and take collective action.

There was clear consensus on the need to improve access to support, treatment and care for vulnerable and at-risk populations

and for people experiencing stigma and discrimination, with four key priority areas identified:

1. *Strengthen Lived & Living Experience Care and Leadership* - Enhance Victoria's viral hepatitis peer workforce by expanding the model and leadership capabilities. This will increase engagement with priority populations, address stigma and discrimination, ensure culturally appropriate care, and improve health outcomes —while supporting efforts to eliminate hepatitis B and C, guided by the principle of “nothing about us without us.”
2. *Enhance Nurse-Led Models of Care* - Expand the Integrated Hepatitis C Nursing Service to address current challenges by updating the care model to align with contemporary clinical practices in community-based, nurse-led elimination efforts, while also strengthening governance and performance.
3. *Step Up the Viral Hepatitis Elimination Response in the Justice System* - Increase government focus on viral hepatitis elimination within the Victorian justice system by enabling collaboration between the justice and health sectors to identify and implement transformative actions in prison-based elimination efforts.
4. *Expand Viral Hepatitis Elimination Capacity across the Victorian Health System* - Deepen our understanding of the current needs of affected communities, particularly for hepatitis B, to better adapt service responses. This will enhance collaboration between community organisations and local public health units, improving the overall impact on elimination efforts.

## Making the case for investment in viral hepatitis elimination

Following the first roundtable, a group of sector representatives met with the Victorian Minister for Health, Mary-Anne Thomas, to highlight the sector's successes and challenges, and to lay the foundations for the submission of a sector wide budget proposal for the four priority areas for the FY 25/26 budget.

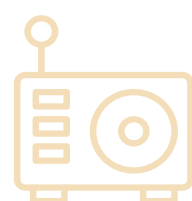
Working groups have developed the budget bids for these priority areas, with a further roundtable scheduled for August 2024. The bids will represent the most significant collective proposal to deliver viral hepatitis elimination in Victoria by 2030. If successful, the funding will support local action, leveraging peer and nurse led models, build on existing health networks, and critically deliver solutions co-developed with people with lived and living experience of viral hepatitis.



# World Hepatitis Day: Test It. Treat It.

This year, our team organised another bumper World Hepatitis Day campaign on July 28, 2024, and we're excited to share the outcomes. Our radio ads on 3KND, KIIS, and Gold FM reached 365,000 listeners, and two billboards in Preston and Richmond boosted visibility to 57,000 people. Social media also performed well, with our myth-busting videos and Hep C rap reaching 12,000 users. Iconic landmarks across Melbourne, such as Flinders St Station and the Ballarat Clocktower, lit up green in support.

We further amplified our message with interviews on 3BA and ABC Ballarat, while our LiverWELL team shared information at Springvale Snow Fest and The Transplants gig in St Kilda. Our CEO, Elaine Montegriffo, and Peer Worker, Nicoletta Burrows, spoke at the Doherty Institute's World Hepatitis Day seminar, following their participation at a federal event in Canberra earlier in July, where Health Minister Mark Butler urged swift action to eliminate hepatitis.



**365,000**  
radio ads reach



**12,000**  
videos reach



**57,000**  
billboard reach

Additionally, our World Hepatitis Day Incentives Program, now running since 2010, provided up to \$1000 in support for 15 community events that reached over 500 people. These events engaged diverse communities through education sessions, morning/afternoon Teas and lunches, quizzes, and testing campaigns to raise awareness of hepatitis B and hepatitis C and take action. Over 1000 resources were distributed through collaborations with the following organisations:

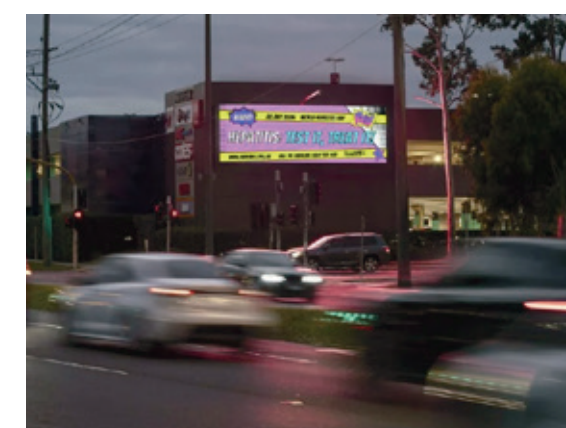
- Filipino Community Council of Victoria Inc
- Oorja Foundation
- Ladies Empowerment
- The Salvation Army
- Albury Wodonga Aboriginal Health Service
- Budja Budja Aboriginal Co-op
- Gunditjmara Aboriginal Co-op
- Community Health at Goulburn Valley Health
- Braybrook and Maidstone Neighbourhood House
- Thorne Harbour Country
- Grampians Health
- Glen Eira Adult Learning Centre



**15** Incentives events

**500** People attended

**1000** Resources distributed





## Improving Access to Care Through Partnerships Across Victoria

We know that we need to do more to ensure that vulnerable and at-risk communities are better supported to access care. Our workforce development activities play a key role in achieving this goal, by engaging health and community professionals to improve the system's response to viral hepatitis and liver disease.

Over the past year, we delivered 29 targeted workforce events, reaching more than 1,000 professionals across health and community sectors. Our focus prioritises the community's needs by elevating lived experiences while enhancing service delivery, increasing expertise, and tackling systemic issues such as stigma and discrimination.

We aim for hepatitis awareness and prevention to reach every community corner, and have collaborated with a diverse range of sectors, including Alcohol and Other Drugs services, primary care, youth services, public health units, migrant and refugee organisations, universities, government bodies, and legal services. We are proud that 100% of participants would recommend our training.

A highlight this year was co-hosting two major regional forums—one in Traralgon with the Gippsland Regional Local Public Health Unit and another in Ballarat alongside the Grampians Local Public Health Unit. These events weren't just about education; they were fantastic opportunities for networking and knowledge sharing, and addressed regional Victoria's needs, particularly regarding hepatitis B and C care in low-prevalence areas. Beyond the workshops themselves we've seen increased impact by mobilising local people and

organisations to establish two new regional Viral Hepatitis Networks. Maintained by local public health units this demonstrates their commitment to sustaining this important work and building momentum.

By investing in workforce development, LiverWELL strengthens the frontline response to hepatitis, equipping workers to better care for those in need. This ultimately leads to improved liver health outcomes across Victoria.

**“Great networking opportunity and discussions. Learning what is working!”**

– Regional forum participant



Workforce events: **29**

Health and Community professionals: **1000**

**100%** of participants said they would recommend our training to others.

## The Power of Personal Stories

At the heart of our efforts to raise awareness and deepen understanding of liver health is the powerful contribution of our Lived Experience Speakers.

We are privileged to work with these individuals, whose generosity and courage in sharing their personal stories leave a lasting impact. Engaging audiences through empathy, their personal stories provide deep insight into the often-painful real-life challenges of living with Hepatitis B, Hepatitis C, and liver disease.

Special thanks to our Lived Experience Speakers for their courage, generosity, and invaluable contributions in sharing their personal stories.

### Introducing Bella Simon

Bella Simon joined LiverWELL in 2023 as a Lived Experience Speaker and has been sharing her impactful story since early 2024. Diagnosed with autoimmune hepatitis at just 18, Bella underwent a liver transplant and now shares her valuable personal insights into living with chronic illness and the associated stigma.

In addition to her role as a speaker, Bella is a dedicated researcher. Her PhD research focuses on Nonalcoholic steatohepatitis, the most severe form of nonalcoholic fatty liver disease (now known as MASLD). This research is being conducted in collaboration with the Liver Transplant Unit at Austin Hospital. We are thrilled to have Bella as a member of our new National MASLD Symposium Steering Committee, where she helps ensure that the experiences of those most affected shape the national priorities we will be developing.



**22** Lived Experience Presentations

## Lived Experience Advisory Committee

LiverWELL champions those most affected by liver disease, amplifying their voices to drive change and improve access to information, testing, treatment, and support.

Our Lived Experience Advisory Committee (LEAC) plays a key role in ensuring that the advice and perspectives of individuals personally affected by hepatitis B, hepatitis C, and other liver diseases inform our work. Their input is crucial in shaping our policies, strategies, and services, ensuring our work is deeply aligned with and responds to the needs of the communities we serve.

This past year, LEAC's dedicated members have provided essential feedback on advocacy and community awareness, culminating in a refreshed vision statement:

### LEAC Vision Statement.

- We collaborate with LiverWELL to strengthen response to liver health and to support eradication of Hepatitis 2030 goals.
- We are committed to utilising and elevating the expertise of people with lived and living experience to inform, create and support a more peer driven response.
- We encourage testing and support a more visible and unified presentation of Hepatitis as part of liver health that (challenges stigma and discrimination and) reaches all within the community.
- We are committed to supporting greater visibility and input of lived experience people supporting response within all health and community settings.

We are committed to ongoing processes of co-design and co-production, to create opportunities for community-led initiatives that truly reflect the needs and voices of those we support. Aligned with our Horizon One strategic outcome, we continue to work hard to ensure that consumer input shapes our work by embedding user contributions across the organisation.

Our new Community Engagement Coordinator, Neoma Carey, in partnership with our LEAC group, has brought fresh energy to reviewing and revitalising our processes, ensuring they align with our core commitments and values. This year, the LEAC team has played an important role in reshaping key resources, including our website content, the Hepatitis Services Directory, and the new SLD Toolkit, ensuring these tools better serve our communities.

We would like to extend our thanks and appreciation to our Lived Experience Advisory Committee members, including: Andree Dolby, Colin Peters, David Fry, Jane Little, Mandy Ritchie, Mei Mak, Steven Taylor and Wendy Lo. Their contributions guide us in addressing stigma, promoting testing, and enhancing liver health across Victoria.

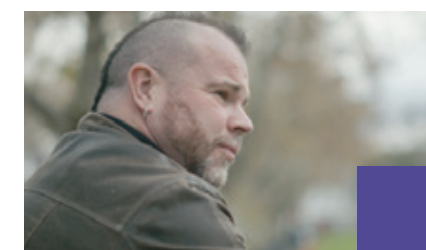
## Be the Change: Addressing Stigma and Discrimination

Over 74,000 people in Victoria are living with hepatitis B or C<sup>1,2</sup>, but stigma and discrimination can prevent people from seeking the testing and treatment they need. By encouraging safe, non-judgmental conversations about the realities of viral hepatitis, we will be on a path to better health and closer to achieving the national goal to eliminate viral hepatitis by 2030.

*Be the Change* is a video dedicated to combating stigma and discrimination, featuring our lived experience speakers Mei Mak, Steven Taylor, and Jane Little. Through their personal stories, they challenge misconceptions, change attitudes, and promote understanding in the community about viral hepatitis. We are incredibly grateful to them for sharing their stories. Watch the [Be the Change](#) video.



Scan here to find out more



"If I can challenge... people's opinions of what a person with hepatitis is or isn't, hopefully that's a way of tackling stigma and discrimination."

Steven Taylor



"If we have information, it's up to us to share it with the community. It's only ignorance that causes fear."

Jane Little



"To the community living with hepatitis... be brave and learn more. To medical professionals, show some compassion, be kind, be curious, make sure your patients understand what you are telling them."

Mei Mak

<sup>1</sup> MacLachlan JH, Romero N, Purcell I, Cowie BC. Viral Hepatitis Mapping Project: Hepatitis B National Report 2022. Darlinghurst, NSW, Australia: ASHM; 2024. <https://ashm.org.au/vh-mapping-project>

<sup>2</sup> MacLachlan JH, Purcell I, Romero N, Cowie BC. Viral Hepatitis Mapping Project: Hepatitis C National Report 2021-2023. Darlinghurst, NSW, Australia: ASHM; 2024. Viral Hepatitis Mapping Project : National Reports | ASHM Health



## Peer-led Support Grounded in Lived Experience

At LiverWELL, we recognise that addressing viral hepatitis means challenging the stigmatising attitudes and systemic barriers that prevent marginalised communities from accessing care. Peer workers play a crucial role in this process by offering support grounded in lived experience and harm reduction principles, providing a safe space and empowering individuals to navigate the often-complex challenges they face.

In May, we were delighted to welcome Nicoletta Burrows to our team. With extensive experience in peer-led organisations supporting sex workers and drug users, Nicoletta's role focuses on community development, peer education, advocacy, and direct support for people affected by viral hepatitis. Nicoletta's work, informed by her own lived experience with hepatitis C, addresses the complex psychosocial issues many people face, such as housing instability, legal challenges, and socio-economic marginalisation. By supporting peers to manage these barriers, the LiverWELL Peer Project enables individuals to prioritise their health and wellbeing in safe environment.

This multi-faceted work raises awareness about testing, transmission, and prevention within priority populations. By building strong relationships with and within communities impacted by viral hepatitis, peer service users can confidently engage in care. Nicoletta's proactive outreach, in collaboration with local organisations, strengthens these connections and expands access to holistic health services.

We are grateful for support from the Federal Government through Hepatitis Australia's HepLink initiative to enable us to provide these essential

services. Nicoletta, alongside Health Promotion Officer Tepy Hoeung, forms the core of our HepLink team, working tirelessly to support individuals in managing viral hepatitis.

A special thank you goes to the peers who have engaged with the LiverWELL Peer Project. We recognise the invaluable peer education they undertake in promoting both BBV awareness and supporting the project within their communities.

“Peer work is unique to other forms of service provision and is grounded in harm reduction principles that are informed by a flexible, non-hierarchical, empowerment-focused approach led by the peer service user.”

**Nicoletta Burrows,**  
Peer Worker



## Clinical Reference Group

In 2023-2024, LiverWELL continued working closely with our Clinical Reference Group, benefitting from the expertise and input of key clinicians across the health sector.

We very much appreciate the contribution of this diverse group which has been instrumental in shaping our health promotion programs and supporting important initiatives including an extensive review of our Hepatitis B and C guidelines, inputting to viral hepatitis roundtables, and ensuring LiverWELL's programs remain grounded in evidenced based clinical knowledge.

Their generous support has been vital in developing a peer worker model, sharing resources, and providing clinical oversight, especially in creating culturally safe approaches for Aboriginal and Torres Strait Islander communities.

We extend our deep appreciation to all the clinicians who provide their expertise on a voluntary basis:

- **Paul Gow**, Gastroenterologist – Austin Health
- **Anne Craigie**, Hepatitis C Nurse Practitioner – St. Vincent's Health Australia
- **Jacqui Richmond**, Nurse/Researcher – Burnet Institute
- **Linny Phuong**, Paediatric Infectious Disease Physician – Royal Children's Hospital
- **Matt Penn**, General Practitioner – North Richmond Community Health
- **Charissa Feng**, Liver Cancer Health Promoter – Cancer Council Victoria
- **Tony Ryder**, Aboriginal Health Worker – Victorian Aboriginal Health Service
- **Ais Glasby**, BBV/STI Nurse Consultant – Victorian Aboriginal Health Service
- **Kate-Louise Howard**, Sexual and Reproductive Health Nurse – Goulburn Valley Community Health

# Impact Measurement Framework

LiverWELL has been hard at work designing our brand-new Impact Measurement Framework during the 2023-2024 period with the new framework ready to roll on 1 July. If we are going to eliminate viral hepatitis by 2030, we want to know what’s working well and why, as well as what needs to be improved.

With the help of wonderful consultant Elena Mogilevski, we’ve built a system that will show us the impact of all the work we do, and crucially, ensure that impact is informed by the results we deliver for the communities we aim to support.

At the heart of our framework is our Theory of Change, with the core principle that we need to deeply engage vulnerable communities and empower health workforces to effectively break down barriers within the healthcare system and improve individual

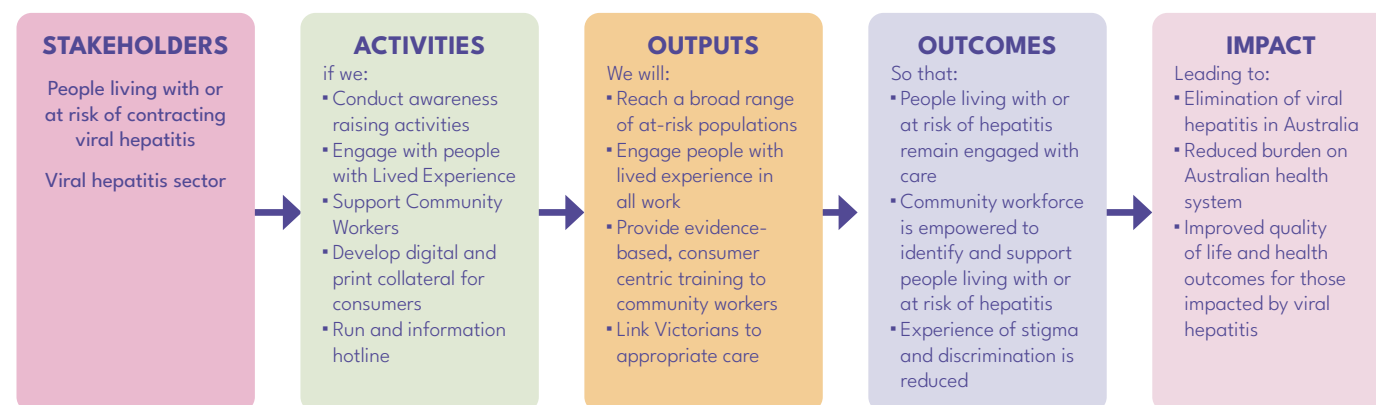
outcomes. We will do this through elevating lived experiences and tackle stigma and discrimination and reach the individual communities most impacted by viral hepatitis. This will improve access to testing and treatment, avoid duplicated efforts, and ultimately ease the burden of hepatitis on individuals and society.

The framework design was completed in May 2024, and it’s now being implemented as of July 1st 2024. This new tool will allow us to demonstrate our progress, ensuring we stay accountable and can make evidence-based improvements.

With this framework, LiverWELL is in a great position to help more Victorians access the testing, treatment, and care they need, free from stigma, racism, and discrimination. By prioritising lived experiences and building a more inclusive viral hepatitis sector, we’re confident we can demonstrate we make a real difference in the health outcomes for those affected by hepatitis.

## LiverWELL Theory of Change

Vision for Change: Victorians access testing, treatment and care without stigma, racism and discrimination. Viral hepatitis sectors informed and values the lived experience.



# Enhancing Access to Support Through Our Liverline Services

For over 25 years, LiverLine has provided free, confidential, and non-judgmental support through its phone service. With accurate and stigma free access to information and support critical to the elimination of viral hepatitis, we’re excited to have been able to expand and enhance this important service. Increased usage of the LiverLine demonstrates significant progress in strengthening community support.

Thanks to the ongoing support from Victorian Department of Health, along with the generous All4Liver grant from Gilead, we commenced this expansion in 2024, enhancing our capacity to serve those in need. This expansion will further enable us to provide information, assistance, and referrals, guiding individuals to the resources they need for their care.

Our goal is to increase engagement with LiverLine by 75% by end of June 2025, with at least 50% of callers coming from a priority population. In the past year, we migrated to a new patient information management system and implemented telephone system improvements. We aim to step up the delivery of robust follow up and support, through providing coaching, education and peer supports.

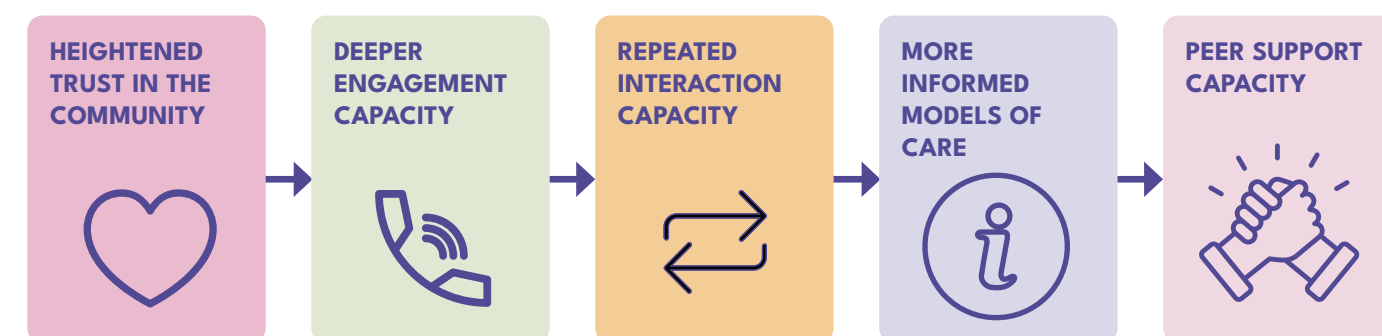
We support community members with diverse complex needs, and who require additional support to access the services that will make a difference to their health and wellbeing. Our dedicated Health Promotions team, who operate the LiverLine, are receiving further training in trauma-informed care and privacy awareness, psychological first aid, and motivational interviewing, further enhancing the quality of support we provide. This training ensures that staff are well equipped to provide person-centred support and key information in support of complex inquiries.

Not only have we expanded the skills of our staff, but we can now offer peer support and advice from people with lived experience in navigating both services and the impacts of stigma and discrimination. These exciting developments position LiverLine to make an even greater impact as we continue our mission to support individuals affected by liver health issues.

 LiverLine service engagement increased by **47%** in 2023-2024

LiverLine queries **241**

## LiverLine Expansion Goals





## Increasing access with Community Ambassadors

A significant number of people living with hepatitis B in Australia come from countries with low Hep B vaccination rates, such as the Philippines (8,221), China (37,615), and Cambodia (3,288)<sup>1</sup>. To support these communities, LiverWELL has produced new videos that offer culturally sensitive care and guidance for effective hepatitis B management.

We're excited to introduce a series of engaging short videos aimed at raising awareness and breaking down stigma, particularly within the Khmer, Chinese, and Filipino communities. These videos, produced in multiple languages, feature trusted community leaders sharing their personal experiences and insights on vaccination, testing, and treatment.



Watch the [Community Ambassador](#) video.

These videos share vital information in a relatable way, helping to enhance liver health literacy within these communities. We will continue to share these stories in the coming year, aiming to provide accessible information that encourages open conversations. By reaching across language barriers, we hope to ensure everyone has access to the information they need.

<sup>1</sup> MacLachlan JH, Romero N, Purcell I, Cowie BC. Viral Hepatitis Mapping Project: Hepatitis B National Report 2022. Darlinghurst, NSW, Australia: ASHM; 2024. <https://ashm.org.au/vh-mapping-project>

We would like to extend our heartfelt thanks to the community ambassadors from the Chinese, Filipino, and Cambodian communities in Melbourne who generously shared their stories and insights for our video series. Their contributions have been invaluable in helping raise awareness and understanding of liver health across diverse communities.

“Growing up, I saw the impact of this disease [hepatitis B] and the stigma it caused. By raising awareness and advocating for better healthcare, we can break the stigma and ensure those affected get the care they deserve.”

Yuqian He, Multicultural Health & Support Service



## Getting the Message Out to Young People: StreetShot Program Revitalisation

LiverWELL's StreetShot Program has been completely transformed to become more dynamic and accessible for young people! This initiative raises awareness of viral hepatitis through art and education, blending creativity with interactive tools to make topics like transmission prevention, stigma, finding support, and positive liver health behaviours more relatable.

The revitalised program consists of three key components:

- 1. Activity Pack:** This interactive resource includes everything that is needed for engaging and informative sessions, including manuals, flashcards and activities. This important enhancement means youth services and community organisations can now educate groups either with LiverWELL's support or independently.
- 2. Workshop:** At interactive sessions, participants use the Activity Pack with discussions and games to engage more young people in conversations about viral hepatitis in a safe space, and with support information and resources.
- 3. Arts Exhibition:** The StreetShot Art Exhibition is a program highlight, with 17 artworks submitted during 2023-24, were judged by community members as well as members from LiverWELL's board. With cash prizes of up to \$1000, the very worthy winners in four

categories were very excited! The StreetShot Arts exhibition has transitioned from a one-week event in one location to a roving format across Melbourne and beyond for many weeks, as well as an online-exhibition. Showcasing over 50 artworks, it engaged 750 participants.



Scan here to visit the online-exhibition.

Looking ahead, we aim to grow the exhibition's reach and build new partnerships with different sectors such as youth service organisations, art spaces, and entertainment venues to support the goal of eliminating viral hepatitis by 2030.

*Our dear colleague, Kay Dufty, proudly led the StreetShot Program prior to her passing in September 2023. Her passion for raising awareness about viral hepatitis continues to inspire us all.*



50 artworks  
750 exhibition attendees

# Empowering Young People for Better Liver Health

The liver is a powerhouse, vital to your health by cleansing the blood, aiding digestion, boosting energy, fighting infections, and eliminating harmful toxins. We created the ‘Flip Your Mindset’ resources about healthy liver habits for young people - because good liver health is key to a healthy life.

In November 2023, we launched the Flip Your Mindset social media campaign focused on four key areas: Eating Well, Re-thinking Your Drinks, Getting Moving, and Managing Stress. With videos, web content, and posters, the campaign encouraged young people to take part by sharing how they would “flip their mindset” for a chance to win a \$200 prize pack.

We’re thrilled to share that the campaign reached over 400,000 young Australians, sparking real interest and engagement! With a 113% increase in web traffic and posters distributed to youth services, schools, and community centres across Victoria, the campaign truly resonated with its audience. You can find out more on the [Healthy Living for Young People](#) webpage.



Scan here to find out more

Thanks to the generous support of the Frank and Flora Leith Charitable Trust which enabled this project.



Campaign received **400,000 views**

Web traffic increased by **113%** over the course of the campaign



# Treasurer’s Report 2023-2024

During this reporting period, our organisation has maintained a stable financial position in a somewhat volatile and challenging environment, reflecting strong operational management and focused allocation of resources.

LiverWELL’s revenue for the Financial Year 2023-24 was \$1,941,402 which is a growth of 7% from the prior year. This small increase of funding reflects additional funding sources secured as well as indexation.

The Expenses for the Financial Year 2023-24 were \$1,719,434 representing an increase of 5% compared to the prior year, and in line with CPI.

We delivered a surplus of \$222,968 to 30 June 2024, which is an increase of 29% compared to the prior year. This reflects a number of improvements in operational efficiency that have been delivered throughout this year, and these funds will be fully utilised to support future service delivery.

Our total assets stand at \$2,301,762 while our liabilities amount to \$540,367. This leaves us with a net asset total of \$1,491,395 representing an increase of 17% in net assets.

LiverWELL is in a healthy financial position and the organisation will continue to manage resources strategically and effectively to ensure the delivery of our strategic outcomes.

The full [2023-2024 Financial Report](#) is available on our website.



Scan here to read the full Financial Report





# Financial Statements

## 2023-2024

### Statement of Profit or Loss and Other Comprehensive Income

As at 30 June 2024

	Note	2024 \$	2023 \$
Revenue and other income	4	1,912,498	1,799,365
Finance income		28,904	9,190
Employee benefits expense		(1,328,721)	(1,267,129)
Depreciation and amortisation expense		(124,602)	(149,727)
Corporate and administration expenses		(133,334)	(150,907)
Other expenses		(124,916)	(55,897)
Finance expenses		{7,861)	(13,344)
<b>Profit before income tax</b>		<b>221,968</b>	171,551
Income tax expense			
<b>Profit for the year</b>		<b>221,968</b>	171,551
<b>Total comprehensive income for the year</b>		<b>221,968</b>	171,551

### Statement of Financial Position

As at 30 June 2024

	Note	2024 \$	2023 \$
<b>ASSETS</b>			
CURRENT ASSETS	5	1,200,994	980,008
Cash and cash equivalents	6	10,681	9,900
Trade and other receivables	7	46,823	38,472
Other assets		1,258,498	1,028,380
TOTAL CURRENT ASSETS			
NON-CURRENT ASSETS			
Other financial assets	8	603,611	521,836
Property, plant and equipment	9	42,494	99,237
Righi-of-use assets	10	127,159	206,988
TOTAL NON-CURRENT ASSETS		773,264	828 061
TOTAL ASSETS		<b>2,031,762</b>	1,856,441
<b>LIABILITIES</b>			
CURRENT LIABILITIES •			
Trade and other payables	11	125,162	90,762
Lease liabilities	10	96,579	87,627
Employee benefits	13	74,524	72,303
Other financial liabilities	12	189,080	164,000
TOTAL CURRENT LIABILITIES		485,345	414 692
NON-CURRENT LIABILITIES			
Lease liabilities	10	51,007	138,176
Employee benefits	13	4,015	34,146
TOTAL NON-CURRENT LIABILITIES		55,022	172 322
TOTAL LIABILITIES		540 367	587 014
NET ASSETS		1,491,395	1,269.427
<b>EQUITY</b>			
Contribution at inception		749,697	749,697
Retained surplus		741,698	519,730
TOTAL EQUITY		1,491,395	1,269.427

# We Thank Our Partners & Supporters

Many organisations have contributed to LiverWELL’s work across different programs and initiatives, providing critical support in various capacities. This overlapping participation highlights the collaborative nature of our efforts, strengthening the impact and reach of our collective work.

We would also like to thank all our individual members and our donors for their support over the year, along with all our organisational members.

Special thanks to the Victorian Department of Health for their continued support.

**Adult Migrant English Program (AMEP)**  
 Glen Eira Adult Learning Centre Holmesglen Institute  
 Djerriwarrh Community and Education Services

**Clinical Reference Group**  
 Paul Gow, Austin Health  
 Anne Craigie, St. Vincent’s Health Australia  
 Jacqui Richmond, Burnet Institute  
 Linny Phuong, Royal Children’s Hospital  
 Matt Penn, North Richmond Community Health  
 Charissa Feng, Cancer Council Victoria  
 Tony Ryder, Victorian Aboriginal Health Service  
 Ais Glasby, Victorian Aboriginal Health Service  
 Kate-Louise Howard, Goulburn Valley Community Health

**Community Sessions**  
 Monash City Council  
 Anglicare (Discovery Therapeutic Day Rehabilitation Program)  
 Launch Housing  
 Arabic Women Seniors Group Inc.  
 Strive, Student Health Initiative  
 Filipino Australia Seniors Association Inc.  
 Djirra  
 CoHealth (Carlton)  
 North Dandenong Neighbourhood House  
 Centre for Holistic Health

**Communications**  
 GDJ Advertising  
 Comms for Change  
 Lingel Learning  
 Red Chilli Design  
 Straight Out Digital  
 The Melbourne Health Writer

**Festivals**  
 Victoria Street Business Association  
 Greater Dandenong Council  
 NEWGENs

**Funding**  
 Victorian Department of Health  
 Hepatitis Australia (HepLink)  
 Frank and Flora Leith Charitable Trust  
 Abbvie  
 Gilead

**Hepatitis B support**  
 City of Greater Dandenong  
 Hepatitis B Voices Australia  
 Health + Law UNSW  
 Doherty Institute Linc B Project  
 Southern Migration Refugee Centre  
 Southeastern Public Health Unit  
 NEWGENS  
 Australian Vietnamese Women’s Association

**Impact Measurement Framework**  
 Elena Mogilevski Consultancy

**Intern Program**  
 Deakin University – Faculty of Health  
 Melbourne University School of Population and Global Health  
 Australian Catholic University (ACU) School of Public Health  
 Monash University – School of Public Health

**Ken Lim**  
 Contribution to the Finance and Risk Sub Committee of the Board

**Linkage to Care**  
 Centre for Culture Ethnicity and Health (CEH)  
 Multicultural Health and Support Service (MHSS)  
 Harm Reduction Victoria  
 Cancer Council Victoria  
 CatholicCare  
 Australian Injecting & Illicit Drug Users League (AIVL)  
 Pennington Institute  
 St Vincents  
 GenWEST  
 World Health Organisation (WHO)  
 Collaborating Centre for Viral Hepatitis

**Lived Experience Speakers Program**  
 Victorian Comprehensive Cancer Council (VCCC)  
 Victorian HIV and Hepatitis Integrated Training And Learning (VHHITAL)  
 Multicultural Centre for Women’s Health (MCWH)

**Liver Health**

The Australian Centre for Transplantation Excellence and Research (ACTER), Austin Hospital  
Centre for Community Driven Response to health  
Deakin Institute for Physical Activity and Nutrition (IPAN)  
Diabetes Victoria  
Haemophilia Foundation

**Media training**

Sandpiper Communications

**National Hepatitis Elimination Network**

Hepatitis ACT  
Hepatitis NSW  
Hepatitis QLD  
Hepatitis SA  
Hepatitis WA  
Northern Territory AIDS & Hepatitis Council  
Tasmanian Council on AIDS, Hepatitis & Related Diseases

**Peer Project**

Hepatitis Aus  
Harm Reduction Victoria

**Pro Bono support**

Maddocks for legal advice  
Werkling for culture & capability work with Emma Pereira

**Research**

Burnet Institute  
NHMRC Synergy Grant Hep C

**Rotary Club of Melbourne**

Rotary Club of North Balwyn  
Rotary Club of Caulfield  
Rotary Club of Altona

**StreetShot and Youth**

Bendigo TAFE  
Brimbank Youth Services (Youth Advisory Committee)  
CHASE (Community Health Advancement and Student Engagement)  
Dandenong Highschool  
ECG College Pakenham  
Essendon Keilor College  
Upper Yarra Secondary College  
Youth Projects (Werribee and Hosier Lane)  
The Little Social  
The Living Room (Powered by Youth Projects)  
Brimbank Youth Services  
Visy Cares Hub  
The Youth Junction

**Victorian Hepatitis B Alliance (VHBA)**

Menzies Institute  
University of New South Wales (UNSW) – Centre for Social Research in Health / Faculty of Law and Justice  
Hep B Community  
Australasian Society for HIV Medicine, Viral Hepatitis and Sexual Health Medicine (ASHM)  
HIV/AIDS Legal Service (HALC)  
Grampians Public Health Unit

**Video Production**

Big Mouth Media  
3 Sides Media  
GoMediaAu

**Video - Chinese Communities**

City of Monee Valley  
Cohealth  
Austin Hospital  
Australian Chinese Medical Association of Victoria  
Djerriwarrh Community and Education Services

**Video - Filipino Communities**

Filipino Community Council of Victoria Inc. (FCCVi)  
Filipino Australian Seniors Association Inc. (FILAUS)  
Dr. Marilou Capati – Top End Medical Centre  
Dax Baco  
Dianne Armstrong – Health Translations

**Video - Khmer Communities**

Cambodian Community in Springvale  
Richard Lim – Lim’s Pharmacy

**Viral Hepatitis Roundtables**

Barwon health  
Barwon Southwest Local Public Health Unit  
Burnet Institute  
Cancer Council Victoria  
Centre For Ethnicity and Health (CEH)  
Doherty Institute  
Gippsland Local public health Unit  
Harm Reduction Victoria (HRV)  
Hepatitis B voices  
Hepatitis B Voices Australia  
LaTrobe University (ARCSHS)  
Royal Melbourne Hospital  
St Vincent’s Hospital Melbourne  
Victorian Aboriginal Community Controlled Health Organisation Inc. (VACCHO)  
Victorian Aboriginal Health Service (VAHS)  
Victorian Department Of Health  
Victorian HIV and Hepatitis Integrated Training And Learning (North Western Melbourne Primary Health Network)

**Workforce Development**

Gippsland Local Public Health Unit  
Grampians Local Public Health Unit  
Goulburn Valley Local Public Health Unit  
Ballarat Community Health Service  
Latrobe Regional Hospital  
Harm Reduction Victoria  
Centre for Ethnicity and Health (Multicultural Health Support Service)  
St Vincent’s Hospital Melbourne  
Cancer Council Victoria  
Department Of Health  
Pennington Institute  
Burnet Institute  
Doherty Institute  
The Water Well Project  
Anglicare Victoria  
La Trobe University – Australian Research Centre in Sex, Health and Society  
North Richmond Community Health (Medically Supervised Injecting Room)  
Women’s Health East  
RMIT School of Pharmacy  
Deakin  
Melbourne University  
Multicultural Centre for Women’s Health  
Monash City Council

**World Hepatitis Day**

Incentives Program:  
Barwon Health – Liver Clinic & Harm Reduction Team  
Access Health St Kilda  
Foot Patrol – Youth Projects  
Springvale Neighbourhood House  
North Dandenong Neighbourhood House  
Victorian Aboriginal Health Services  
Multicultural Health & Support Services/ CEH  
Cohealth  
Salvation Army – Flagstaff / The Open Door  
NEWGENs Community Education Inc.  
Mallee District Aboriginal Services (MDAS)  
Gunditjmara Aboriginal Co-op  
Thorn Harbour Country



